



Frequently Asked Questions

How full can I fill the skip?

To ensure the skip is safe to transport, you must ensure it is not filled past the top of the sides. The skip driver is responsible for the safety of the load and may refuse to load an overfilled skip. If this occurs you may be charge for the wasted journey.

If you are unsure YOU MUST ASK THE DRIVER before you start to fill your skip.

How long can I have the skip?

Our standard agreement is for a skip to be kept for up to 7 days. We are happy to quote for extended hire periods should this be required.

What can I put in the skip?

Basically any general waste from the home, building trade and industry but NOT ASBESTOS, BATTERIES, CHEMICALS, FLOURESCENT LIGHTS, FRIDGES, FREEZERS, PCs, PAINT, PLASTERBOARD, TYRES, TVs, TOXIC OR HAZARDOUS WASTES without prior arrangements with our team. Please see the detailed list below.

Skips are used for the removal of non-hazardous waste such as building debris, household items and green waste etc. If you need to dispose of hazardous waste you need special permits and containers. It is illegal for you to mix hazardous waste with non-hazardous waste.

You may also request skips for scrap metal. These are available at a minimal cost and sometimes, even for free, depending on transportation costs and the volume of metal contained.

If in doubt please ring and ask and we can explain all about the different kinds of waste and prices.

What type of skips are there?

There are two basic types of skips - covered and open. Open skips are the most commonly used; however, covered skips, in which the contents are protected from weather conditions, can be arranged at extra cost.

There is a wide range of sizes available, details on the website.

Where can I put my skip?

A skip can be placed anywhere on private property. A skip can be placed anywhere on your private property provided that the driver can access the location when the skip wagon returns to collect it. You may NOT move a skip when it has been placed, or you may make it inaccessible. Always give clear instructions to the skip wagon driver when he arrives at your premises.

Skips will not be placed on grassed areas where the vehicle has to drive across or place legs onto grass.

Placing Skips on block paving, slabbed driveways, soft and un-level ground is not advisable and so is only done so at your own risk.

We cannot be held responsible for damage to customers' property or premises if the ground or site is not suitable for a HGV.

If you want to place your skip on public land (i.e. the road or pathway) you will require a permit from your Local Authority. We will arrange this for you and any Local Authority charges will be added to your quote.

Why should we use Wye Valley Skips?

For householders

Our team of advisors is ready to help you decide your requirements and provide a fast, efficient and friendly service to suit your needs. Your waste is disposed of in the best way environmentally and wherever possible, it will be recycled. Easy payment options and all major credit/debit cards accepted by telephone.

For the building / construction trade

We know your business relies on our prompt service to benefit your customer and we understand your need to avoid the cost and demise of inefficiency. Up to date information and compliance with Health & Safety regulations with Duty of Care notes provided.

For Industry

A service upon which you can rely. Roll-on/off skips and containers for easy loading. Long term contracts provided for forward planning. Up to date information and compliance with Health & Safety regulations with Duty of Care notes provided. Peace of mind knowing your waste is being disposed of legally with all relevant legislation being adhered to.

What happens to the waste I put in the skip?

The vast majority of waste we collect is taken to our licensed waste transfer station where it is segregated into the correct waste types for recycling or disposal at authority compliant sites. We continually strive for more ways of recycling even more waste.

Registered Waste carrier no. *Registered waste carrier no: CBDU94186*

Waste Management no. *Waste management licence no: DP3395FN*

If you require a detailed summary of what happens to your waste we can provide this information for a fee.

How wide does our driveway or entrance need to be?

As a guide we would ask for 9-10 feet width on the entrance to a driveway to allow the skip lorry to get in. However, it may be possible for the skip to be dropped onto the driveway from the entrance to the property.

Do I need to inform the Council?

We would always recommend calling your local council and enquiring, giving them as much detail as possible. As a rule of thumb, you won't need to inform them - but if you need to leave your skip on a public highway (such as a sidewalk or street) you must obtain a permit. If this is the case, you **MUST** inform us and we will make arrangements.

What type of wastes can you handle?

Asbestos

Cars

Batteries

All types of scrap metal

Soil including contaminated

Concrete and masonry

Oils

WEEE (Electrical waste)

Paper

Plastic

Green waste

Hazardous Waste

Fridges

Freezers

TVs

Microwaves

Cookers

Televisions
Video players
CD players
PC's
Vehicles
Fridges
Freezers
Cars / vehicles / plant
Domestic white and electrical goods
Inert materials
Builders' waste
Green Waste
Cardboard
Domestic waste
Industrial waste
Commercial waste
Tyres

What is regarded as Hazardous waste?

Below is a list Hazardous wastes. If you have any of these, please call us to arrange appropriate removal, as this will require a special license and type of waste removal solution.

- Solvents
- Corrosive liquid
- Biological waste
- Medical waste
- Laboratory waste
- Batteries
- Aerosols
- Gas canisters
- Pesticides
- Anti-freeze
- Paint
- Waste oils
- Motor oils
- Vehicle batteries
- Vehicle wheels
- Fire extinguishers
- Florescent tubes and light bulbs
- Televisions and computer monitors
- Fridges
- Asbestos
- Plasterboard
- Explosives